# Payment Methods by Product & Country: Advanced Troubleshooting

Troubleshooting · https://wpfactory.com/docs/advanced-troubleshooting/

## Advanced troubleshooting

For advanced troubleshooting of Payment Methods by Product & Country for WooCommerce, deactivate other plugins and switch to a default theme to find conflicts. If gateways are not filtered at all, change Add filter in the General tab to On "wp_loaded" action or In constructor. Also check the WP_DEBUG log and the browser console for errors.

### Rule out a plugin or theme conflict

1. Temporarily deactivate your other plugins, then retest checkout.
2. If the problem clears, reactivate them one at a time to find the one responsible.
3. Switch to a default theme (for example Storefront) to rule out theme JavaScript on the checkout page.

### Try the "Add filter" timing option

If gateways are not being filtered at all, another plugin may be registering payment gateways later than expected. In the **General** tab, change **Add filter** (`alg_wc_pgpp_advanced_add_hook`) from the default *On* "*init*" *action* to *On* "*wp_loaded*" *action* or *In constructor*, save, and retest.

### Check for errors

- Enable `WP_DEBUG` and review the server error log for PHP notices.
- Open the browser console (F12) on the checkout page and look for JavaScript errors that could stop the payment list from rendering.

## Confirm the gateway is available to begin with



**PAYMENT GATEWAYS PER PRODUCTS**

See every feature and the pricing on the Payment Gateways per Products plugin page.

**View plugin →**

The plugin only reorders or removes gateways that WooCommerce already offers. If a gateway is disabled in **WooCommerce > Settings > Payments**, or hidden by another payment-rules plugin, this plugin cannot bring it back.

## Need a hand?

Send us your WordPress and WooCommerce versions, active plugins, and a description of the cart that misbehaves, on the Payment Gateways per Products support forum.

Related articles

- Payment Methods by Product & Country: Additional Tips
- Payment Methods by Product & Country: Reset a Settings Section
- Payment Methods by Product & Country: Developer Hooks and Filters Reference
- Set Payment Methods from the Product Edit Page
- Restrict Payment Methods by Country with Multiple Conditions