Back Button Widget Issues with Custom or Block Themes

Troubleshooting · https://wpfactory.com/docs/back-button-widget-theme-issues/

On some block-based or heavily customized themes, and inside certain page builders, the button from Back Button Anywhere Widget for WordPress may not display or may behave oddly. This is usually about where and how the theme lets the button render.

Common symptoms

- The button does not display at all.
- The button appears but the layout is broken or it is not clickable.
- A floating button (Pro) appears in an unexpected place or off screen.
- A shortcode inside a builder module shows as raw text.

Typical causes

- The theme or builder does not use traditional widget areas, or filters content in a way that blocks the button.
- A custom template omits `wp_head()` or `wp_footer()`, so the floating button's inline styles never load.
- A builder module sanitizes or wraps the shortcode output.

Step-by-step fix

1. **Use a supported placement:** if the theme lacks widget areas, put `[alg_back_button label="Go Back"]` directly in page or post content, in a block or module that allows shortcodes. Avoid modules that restrict HTML.
2. **Check the theme's hooks:** confirm the theme's header calls `<?php wp_head(); ?>` and the footer calls `<?php wp_footer(); ?>`. The floating button (Pro) is printed on `wp_footer()`, so without it the floating button cannot appear.

3. **Test with a default theme:** switch to a stock theme (such as Twenty Twenty-Four) and test the widget or shortcode. If it works there, the issue is in your theme or builder.
4. **Position a floating button:** if a floating button (Pro) sits off screen, adjust its position and margins in Floating Button Options, or add a small CSS override on the `alg_back_button_floating` class.
5. **Contact the theme or builder author:** if the button still fails on default settings, ask them to confirm standard widget and shortcode hooks are supported.

Prevention



BACK BUTTON ANYWHERE WIDGET FOR WORDPRESS

See every feature and the pricing on the Back Button Anywhere Widget for WordPress plugin page.

View plugin →

Prefer themes that follow WordPress standards and include the standard template hooks. When you plan a build, note which plugins (like Back Button Widget) rely on `wp_head()` and `wp_footer()` so those hooks are never removed.

Need a hand?

Our team answers every ticket on the Back Button Widget support forum.

Related articles

- Back Button Widget: Additional Tips
- Back Button Widget Troubleshooting

- Back Button Widget Settings Reference
- Back Button Widget: Shortcodes Guide
- Back Button Widget: Free vs Pro Versions Compared