Enable Debug Logging for Conditional Shipping

Troubleshooting · https://wpfactory.com/docs/conditional-shipping-debug-logging/

To debug why a shipping method is or is not showing, enable Debug logging in Conditional Shipping for WooCommerce: Restrict Shipping Options by Anything. With Debug on, the plugin writes a log you can read under the WooCommerce status screens.

> **Important:** Debug currently logs ONLY the Cities and Date/Time conditions. It records the detected customer city and the date/time range evaluations. It does NOT log the product, category, tag, shipping-class, order-amount, user-role, user-ID, membership, or payment-gateway checks. Set your expectations accordingly: if your issue is with one of those conditions, the log will not contain it.

Step-by-step

1. Go to **WPFactory > Conditional Shipping** (also reachable at **WooCommerce > Settings > Conditional Shipping**).
2. On the **General** section, enable **Debug** (`wpjup_wc_cond_shipping_debug`).
3. Save changes.
4. Reproduce the problem: visit the cart or checkout with a scenario that triggers the Cities or Date/Time condition.
5. Go to **WooCommerce > Status > Logs** and open the log with the source `conditional-shipping-for-woocommerce`.
6. Read the entries to see the detected customer city and the date/time range evaluations.

Options reference

Label	Option ID	Type	Default	Free/Pro

Debug	`wpjup_wc_cond_shipping_debug`	Checkbox	No	Free

What the log covers

- **Cities** (Require Cities and Exclude Cities): the customer city the plugin detected, which is what the city match is compared against.
- **Date/Time** (Require Date/Time and Exclude Date/Time): the range evaluations, so you can see whether the current time fell inside a configured range.

For any other condition, the log stays silent. Turn Debug off again once you have finished troubleshooting.



CONDITIONAL SHIPPING

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