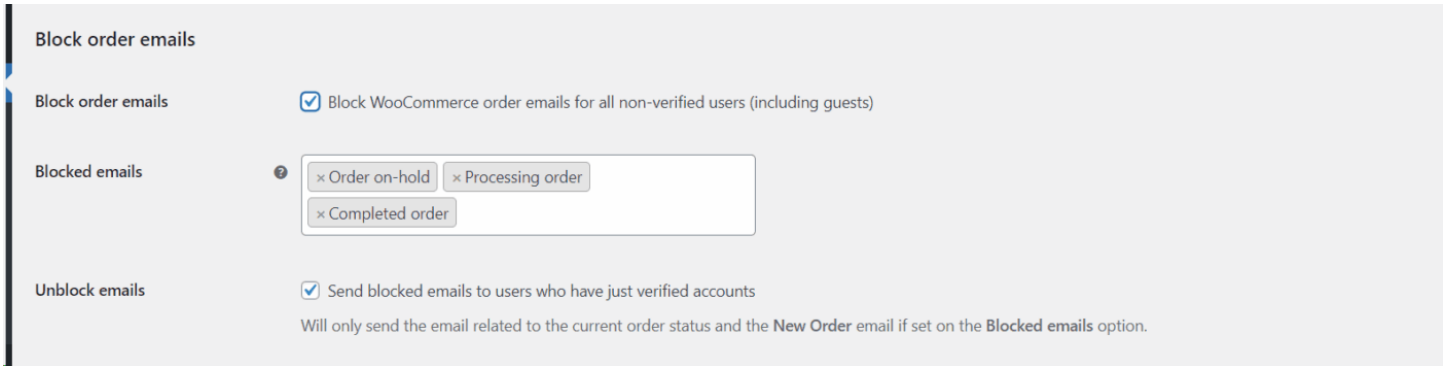
How to Restrict Unverified Users with the Blocking Settings

How to · https://wpfactory.com/docs/control-user-access/

To limit what unverified customers can do, open **WPFactory > Email Verification > Blocking** in Customer Email Verification for WooCommerce. It groups every restriction, from blocked pages to checkout and order-email blocking. Note that **Block checkout** stops logged-in unverified users only; guests need the separate guest verification option.

Controlling user access with the Blocking sub-tab



Where to find it

Go to **WPFactory > Email Verification** (also reachable at **WooCommerce > Settings > Email Verification**) and open the **Blocking** sub-tab.

What each group does

Group	What it blocks	Free/Pro
Block content	Access to chosen pages, products, conditionals (shop, cart, checkout, and so on) and URLs for unverified users and guests.	Free (Blocked pages); Pro (Blocked products, Conditionals, Blocked URLs)

Group	What it blocks	Free/Pro
Block checkout	Placing an order for logged-in users who have not verified their email. Guests are not affected (see the note below).	Pro
Block adding products to cart	Guests from adding any product to the cart.	Pro
Block non-paying users	Account activation until the customer places a paid order.	Free (payment-triggered email is Pro)
Block order emails	WooCommerce order emails to unverified customers until they verify.	Pro
Block account verification by email	Verification for addresses or domains on a denylist.	Pro
Log out unverified users	Keeps unverified users logged out on the My Account page or on every page.	Free

Notes that avoid common mistakes

- **Block checkout does not stop guests.** The check is skipped for visitors who are not logged in, so a guest can still place an order. To verify guests, tick **Guest users** (Verify guest users) on the **General** sub-tab: it is free and works with the classic checkout only. To stop guest orders completely, untick **Allow customers to place orders without an account** in **WooCommerce > Settings > Accounts & Privacy**. **Block adding products to cart** (Pro) is another option, because it stops guests before they reach checkout.
- **Block content** options accept the `%myaccount_url%` and `%resend_verification_url%` placeholders in their notices, so you can point a blocked visitor straight to verification.
- **Block non-paying users** treats the **Completed** order status as paid. It does not offer a list of paid statuses to choose from; that choice belongs to the separate **Paying customers** auto-verify option on the General sub-tab.
- **Role checking** under Block non-paying users defaults to the **Customer** role.

Step-by-step

1. Open the **Blocking** sub-tab.
2. Enable the group you need and fill in its notice text.
3. Click **Save changes**.



CUSTOMER EMAIL VERIFICATION FOR WOOCOMMERCE

Blocked pages and logout rules are free. Customer Email Verification for WooCommerce Pro unlocks the email denylist, blocked products, conditionals and URLs, checkout and add-to-cart blocking, and order-email blocking.

See what Pro unlocks →

Need a hand? Our team answers every ticket on the Email Verification support forum.

Related articles

- How to Delete Unverified Users in WooCommerce
- Restricting Checkout and Cart Access for Unverified Users
- Restricting Logins for Unverified Users in WooCommerce
- How to Verify Users via the REST API
- How to Verify Guest Users at Checkout in WooCommerce