# Customize the VAT Validation Messages

How to · https://wpfactory.com/docs/customize-vat-validation-messages/

The live feedback shoppers see while their VAT number is checked is fully editable in the EU/UK VAT Manager for WooCommerce. All of these messages are free. Edit them at **WPFactory > EU VAT** (also reachable at **WooCommerce > Settings > EU VAT**) on the **Messages** sub-tab.

## Turn messages on

Enable **Add progress messages** ( `alg_wc_eu_vat_add_progress_text` , default Yes) to show the messages during checkout.

## Message options

| Message | Option ID |
|---|---|
| Validating | `alg_wc_eu_vat_progress_text_validating` |
| Valid | `alg_wc_eu_vat_progress_text_valid` |
| Not valid | `alg_wc_eu_vat_progress_text_not_valid` |
| Is required | `alg_wc_eu_vat_progress_text_is_required` |
| Validation failed | `alg_wc_eu_vat_progress_text_validation_failed` |
| Wrong billing country | `alg_wc_eu_vat_wrong_billing_country` |
| Company name mismatch | `alg_wc_eu_vat_company_name_mismatch` |
| Country preserved | `alg_wc_eu_vat_progress_text_validation_preserv` |
| VIES error message | `alg_wc_eu_vat_progress_text_validation_vies_error` |

## Placeholders

Some messages accept placeholders that the plugin replaces at runtime:

| Placeholder | Replaced with | Available in |
|---|---|---|
| `%eu_vat_number%` | The number the customer entered | Message on not valid |
| `%company_name%` | The company VIES has on record | Company name mismatch |
| `%vies_error%` | The VIES error code returned | VIES error message |

## Style the messages

Each message state carries a CSS class you can target, for example `wpfactory-wc-eu-vat-validating`, `wpfactory-wc-eu-vat-valid` and `wpfactory-wc-eu-vat-not-valid`. To drop the plugin's default coloring, enable **Remove validation color** (`alg_wc_eu_vat_remove_validation_color`).

## Multilingual messages

On WPML or Polylang stores, put the `[alg_wc_eu_vat_translate]` shortcode inside any message field to show language-specific text. See the Shortcodes guide.

## Progress Messages

**Add progress messages**

☑ Add

Enables/disables progress messages on checkout.

**Validating**

Validating VAT. Please wait...

**Valid**

VAT is valid.

**Not valid**

VAT is not valid.

**Is required**

VAT is required.

**Validation failed**

Validation failed. Please try again.

**Wrong billing country**

Wrong billing country.

**Different shipping & billing countries**

Different shipping & billing countries.

**Shipping country matches store base country**

Shipping country matches store base country.

**Company name mismatch**

VAT is valid, but registered to %company_name%.

**Enable country preserve message**

☐ Yes

Enables/disables country preserve validation message.

**Country preserved**

VAT preserved for this billing country.

**VIES error message**

VAT accepted due to VIES error: %vies_error%. The admin will check the VAT validation again and proceed accordingly.

**Hide messages on preserved countries list**

☐ Yes

**Remove validation color**

☐ Yes

Remove the validation color from the VAT field (this may depend on the theme).




**EU/UK VAT MANAGER FOR WOOCOMMERCE**

These messages are free. See everything EU/UK VAT Manager for WooCommerce offers, including Pro targeting and advanced checks.

**See what Pro unlocks →**

Related articles

- Configuring EU VAT Validation
- EU VAT Validation Always Fails
- UK VAT Validation Fails
- VIES VAT Validation Blocked (IP_BLOCKED): Alternative VAT Validation in WooCommerce
- EU VAT Validation Options in WooCommerce