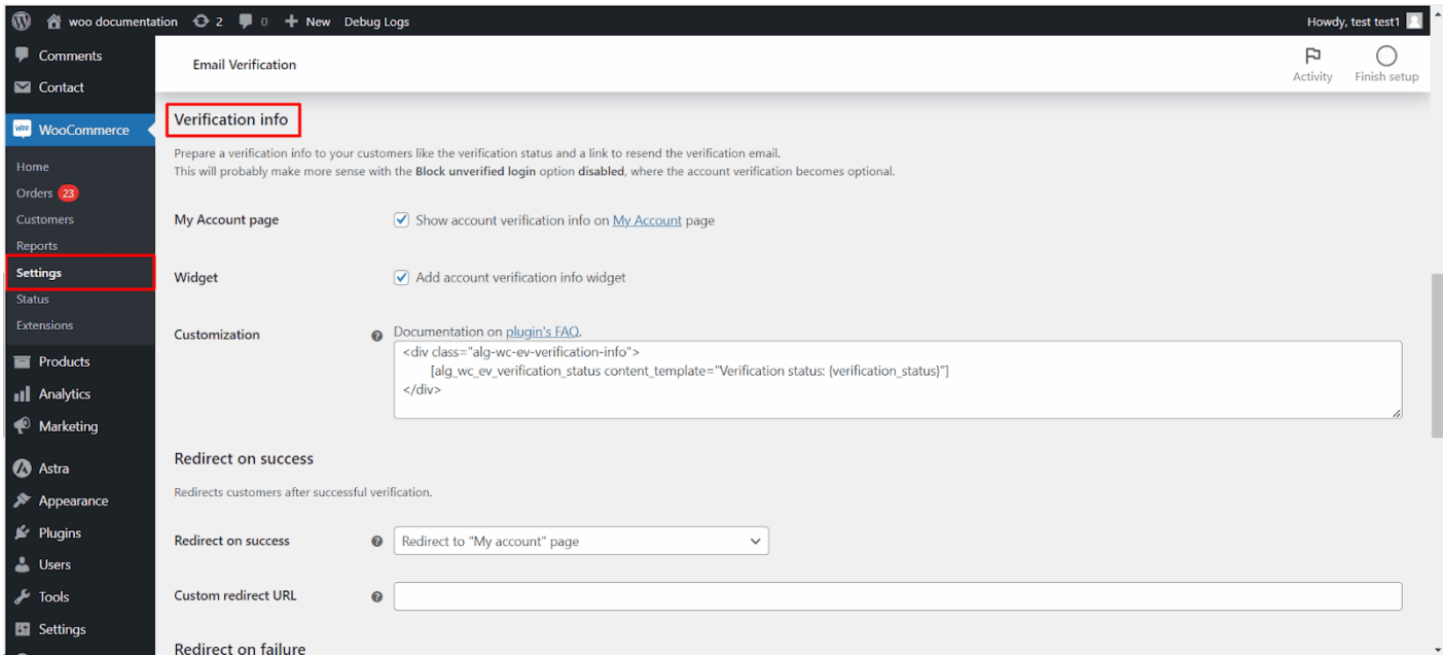
How to Display Verification Information in WooCommerce

How to · https://wpfactory.com/docs/display-verification-info/

To show customers whether their account is verified, turn on **My Account page** or **Widget** in the **Verification info** group at **WPFactory > Email Verification** (also reachable at **WooCommerce > Settings > Email Verification**) > **General** in Customer Email Verification for WooCommerce. Customers then see their status and, if unverified, a resend link. Both toggles are free; editing the text is Pro.



Options reference

Label	Option ID	Default	Free/Pro
My Account page	`alg_wc_ev_verification_info_my_account`	No	Free
Widget	`alg_wc_ev_verification_info_widget`	No	Free

Label	Option ID	Default	Free/Pro
Customization	`alg_wc_ev_verification_info_customization`	Built-in template	Pro (read-only in Free)

Step-by-step

1. Go to **WPFactory > Email Verification** (also reachable at **WooCommerce > Settings > Email Verification**) and open the **General** sub-tab.
2. Tick **My Account page** to show account verification info on the My Account page, and/or **Widget** to add the verification info widget.
3. In Pro, optionally edit the **Customization** field.
4. Click **Save changes**.
5. If you enabled the widget, go to **Appearance > Widgets** and add the **Verification info** widget to a sidebar.

What the customer sees

On the **My Account** dashboard (the first tab), a logged-in customer sees "Verification status: **Verified**" or "**Unverified**". Unverified customers also see "Hi [name], You can resend the email with verification link by clicking here." The resend line is hidden for verified users and guests. The widget shows the same content.

Customizing the text (Pro)

The default template uses the `[alg_wc_ev_custom_msg]` shortcode:

```
[alg_wc_ev_custom_msg content_template="Verification status: %verification_status%."]
[alg_wc_ev_custom_msg hide_clauses="verified,guests" content_template="Hi %user_display_name%, You can resend the email with verification link by clicking <a href='%resend_verification_url%'>here</a>."]
```

- `hide_clauses` accepts `verified`, `unverified` and `guests`.
- `verified_status` and `unverified_status` change the status words.

- You can also use `[alg_wc_ev_resend_verification_url]`. The older `[alg_wc_ev_verification_status]` is deprecated; use `[alg_wc_ev_custom_msg]`.

The same shortcodes work in any page or block, free, so you can place the status anywhere. See Shortcodes Guide: Email Verification.

When to use it

It is most useful when **Block unverified login** is off and verification is optional, since it nudges customers to finish. See Restricting Logins for Unverified Users.

If it does not work

- **Nothing on My Account:** the info appears on the dashboard tab only, not on Orders or Account details.
- **Widget missing:** the widget is only registered while **Widget** is on, and must then be placed in a widget area.
- **Shortcode shows as text:** `[alg_wc_ev_custom_msg]` is enabled in the **Shortcodes** sub-tab by default; check it has not been switched off.
- **Customization edits are ignored:** the field is read-only and not applied in the free version.

FAQ

Where do customers confirm their email in WooCommerce?

By clicking the link in the activation email. This info block shows whether that has happened and lets them request a new link.

Can guests see it?

The My Account dashboard is for logged-in customers only. The widget is visible to guests: with the default template they see the status as Unverified and no resend line. In Pro, add `hide_clauses="guests"` to hide it.

Can I change the resend link destination?

Yes. Set **Messages > Resend verification URL**, free.



CUSTOMER EMAIL VERIFICATION FOR WOOCOMMERCE

The verification info display is free. Customer Email Verification for WooCommerce Pro adds checkout and cart blocking, editable email content, link expiry and third-party integrations.

See what Pro unlocks →

Need a hand? Our team answers every ticket on the Email Verification support forum.

Related articles

- Managing User Verification from the Admin Panel
- General Settings in the Email Verification Plugin
- Block Email Verification for Specific Addresses or Domains
- Configuring Email Delivery for Customer Verification
- Verification Redirects and Activation Link Settings in WooCommerce