# Fix Conditional Shipping After Site Migration

Troubleshooting · https://wpfactory.com/docs/fix-conditional-shipping-after-site-migration/

## Problem description

If Conditional Shipping for WooCommerce: Restrict Shipping Options by Anything stops applying your shipping rules after a migration or site URL change, the stored condition data is usually damaged. Go to WPFactory > Conditional Shipping, re-enter the values in each condition section you use, and click Save changes, then flush permalinks and clear all caches.

**Common symptoms:**

- Shipping restrictions that worked before the migration no longer apply.
- Customers get unrestricted shipping by default, regardless of the conditions.
- No errors show in the admin, and the plugin appears active.

**Cause:** some migrations change the site URL or leave serialized settings corrupted, especially when a search-and-replace tool did not handle serialized data correctly. When the stored condition data is damaged, Conditional Shipping cannot read it and the rules stop applying.

## Solution, step by step

1. **Review the settings and re-save them.** Go to **WPFactory > Conditional Shipping** (also reachable at **WooCommerce > Settings > Conditional Shipping**). Open each condition section you use, re-select or re-enter the saved values (products, tags, cities, user roles, and so on), then click Save changes even if nothing looks different. This rewrites the data cleanly.
2. **Flush permalinks and clear caches.** Go to **Settings > Permalinks** and click Save changes to flush the rewrite rules. If you use caching plugins or server caching, purge all caches (page cache, object cache, CDN).
3. **Test with a fresh cart and address.** Place a test order with conditions that should trigger a restriction, then change the shipping address or the cart contents to confirm the logic responds.

4. **Check for corrupted serialized data.** If your migration used a search-and-replace tool to swap the old domain for the new one, confirm it handled serialized strings correctly. A plain find-and-replace can break serialized option values and leave the plugin with invalid settings. Re-saving the settings in step 1 fixes most of these.
5. **Reconfigure any changed city values.** If city names or address data changed during the migration, re-enter the correct cities in the Cities condition section so they match the values your customers will submit at checkout.

## Prerequisites

- Admin access to re-save settings and flush caches.
- If the site URL changed, confirm the WordPress Address and Site Address settings were updated correctly.

## Additional notes and prevention

- Always use a migration tool that handles serialized data correctly, such as WP-CLI search-replace or a dedicated database migration plugin.
- After every migration, revalidate all conditional shipping settings before going live.



CONDITIONAL SHIPPING

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Related articles

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- Plugin and Theme Conflicts with Conditional Shipping
- Conditional Shipping: Developer Hooks and Filters Reference
- Reset a Conditional Shipping Settings Section
- Getting Started with Conditional Shipping for WooCommerce