Set Different Free Shipping Amounts by Zone or Method

Troubleshooting · https://wpfactory.com/docs/free-shipping-by-zone-method/

If Free Shipping Bar: Amount Left for Free Shipping for WooCommerce uses one amount while your zones need different free shipping minimums, set each zone's WooCommerce Free shipping minimum, or add per-zone amounts free under **WPFactory > Left for Free Shipping > Manual min amount**. Only per shipping method and per shipping class amounts need Pro.

Symptoms

- The bar shows the same amount left for every customer, even though your zones use different free shipping minimums.
- Customers in one zone see the minimum of another zone.
- You use a non-standard free shipping method (for example a table rate rule) and want a different threshold per region, role, currency or method.

Why it happens

Amount Left for Free Shipping gets the minimum in one of two ways:

- **Automatically:** it reads the **Minimum order amount** of the WooCommerce **Free shipping** method that matches the customer's cart and address. Zones with different Free shipping minimums therefore already get different amounts, with no extra setup.
- **Manually:** if **Manual min amount > Amount** is set to a value other than 0, that single value replaces the automatic one for everybody, unless you add extra amounts per zone, role or currency.

So a single global amount usually means a manual **Amount** is set with no per-zone overrides, the customer's zone is not known yet, or your free shipping comes from a non-standard method the plugin cannot read.

Fix 1: Let each zone's Free shipping method set the amount (free)

1. In **WooCommerce > Settings > Shipping**, open each zone, edit its **Free shipping** method, set **Free shipping requires** to an option that includes a minimum order amount, and enter the zone's **Minimum order amount**.
2. Go to **WPFactory > Left for Free Shipping** (also reachable at **WooCommerce > Settings > Amount Left for Free Shipping**), open **Manual min amount** and set **Amount** to `0`, with **Empty or Zero (0)** left on **Ignore** (default). The plugin then uses the automatic value.
3. On the **General** tab, tick **Shipping country** if guests see the wrong amount before entering an address. It sets the country from your first shipping zone when none is known.

Fix 2: Set manual amounts per zone, role or currency (free)

Use this when your free shipping is not the standard WooCommerce Free shipping method, or when you want thresholds that differ from it.

1. Open the **Manual min amount** tab and make sure **Section** is enabled (default).
2. Enter a fallback value in **Amount**.
3. Under **Extra Options**, select values in **Shipping zones** (and, if needed, **User roles** or **Currencies**), then click **Save changes**.
4. A new **Extra Options: Amounts** section appears with one field per selected value. Enter each zone's minimum and save again.

Zones, user roles and currencies are free. Customers in zones you did not select get the fallback **Amount**, or the automatic minimum when **Amount** is 0.

Fix 3: Amounts per shipping method or shipping class (Pro)

The **Shipping methods** and **Shipping classes** selectors under **Extra Options** are Pro. When several shipping classes are in the cart, **Multiple shipping class priority** decides whether the highest (default) or the lowest minimum applies. Full details: Set a Manual Minimum for Free Shipping in WooCommerce.

Special values

- **Empty or Zero (0)**: **Ignore** (default) falls back to the automatic minimum; **Free shipping** shows the free shipping message instead.
- **Minus one (-1)**: **Hide** (default) hides the amount left text for that zone, role or currency; **Disable** treats it like zero. If you have never saved the **Manual min amount** tab, click **Save changes** there once so the **Hide** choice takes effect.

Confirm the fix

Add a product to the cart, then change the shipping address on the cart page's shipping calculator to a country in each zone. The amount left should change to match each zone's minimum.



AMOUNT LEFT FOR FREE SHIPPING

Per-zone, per-role and per-currency amounts are free. Amount Left for Free Shipping Pro adds amounts per shipping method and shipping class, plus AJAX updates, mini-cart and checkout messages.

See what Pro unlocks →

Need a hand? Our team answers every ticket on the Amount Left for Free Shipping support forum.

Related articles

- Wrong Amount Left for Free Shipping: Shipping, Tax or Coupons Counted
- Troubleshooting the Free Shipping Amount Label & Progress Bar
- Hide Other Shipping Methods When Free Shipping Is Available
- Add the Amount Left for Free Shipping Widget
- Free Shipping Bar Troubleshooting Checklist