HPOS & WooCommerce Object Storage with Name Your Price

Troubleshooting · https://wpfactory.com/docs/hpos-woocommerce-object-storage-name-your-price/

To confirm Name Your Price works with WooCommerce HPOS or object caching, update to the latest plugin version and check the changelog for HPOS notes, test your offer workflows on a staging site with HPOS enabled, temporarily disable persistent object cache, and report any HPOS-specific bugs to support with reproduction steps.

Problem Description

You upgraded WooCommerce to use HPOS (High-Performance Order Storage) or use object caching and want to confirm Name Your Price is compatible.

Common symptoms:

- Unexpected behavior in offers after enabling HPOS or persistent object cache.
- Forum threads created asking about HPOS support.

Cause:
HPOS changes how WooCommerce stores orders and related data. Plugins that store or read order/meta in legacy ways may need updates to work with HPOS.

Solution - step-by-step

1. **Check plugin version & changelog**
    1. Ensure you use the latest plugin version and check changelog for HPOS compatibility notes (WPFactory posts changelog on docs and product page). WPFactory
2. **Test on staging with HPOS enabled**

1. Convert staging site to HPOS and run through offer workflows to spot issues before production.

3. **Disable object cache for testing**
    1. Temporarily disable persistent object cache to see if behavior improves; caches can return stale meta.

4. **Report any HPOS-specific bugs to support with reproduction steps**
    1. Provide plugin version, WooCommerce version, and steps to reproduce the issue so maintainers can adapt the code.

Prerequisites

- Staging environment and backups.

Additional Notes / Prevention

- Plugin authors typically update for HPOS after user reports - keep plugin updated and test upgrades on staging first.



NAME YOUR PRICE

See every feature and the pricing on the Name Your Price plugin page.

View plugin →

Related articles

- Name Your Price: Troubleshooting Specific Issues
- Name Your Price: General Troubleshooting
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