Min/Max Rules Not Applied for Specific Shipping Methods, Local Pickup, or Special Order Types

Troubleshooting · https://wpfactory.com/docs/min-max-shipping-rules/

If min/max rules are ignored for local pickup or special shipping methods in Order Min/Max, check the plugin's shipping settings and make sure the rules apply to all methods, including local pickup. If available, enable restriction by shipping method, zone, or instance for local pickup, test a cart under the minimum, and disable other shipping plugins to check for conflicts.

Problem Description

The order minimum/maximum rules are ignored when customers choose certain shipping methods (e.g., local pickup) or specific checkout flows — allowing orders that should be blocked per rule.

Common symptoms

- Customers place orders under the minimum when choosing “Pickup at store” or special shipping methods.
- Fake orders or bypassed minimum order even though rule defined.
- “Disable shipping options” setting apparently ignored, shipping method still selectable.

Cause

- The plugin’s min/max enforcement logic is primarily tied to standard cart/checkout flow; special shipping method conditions like local pickup may bypass the standard validation. Some shipping methods may skip order total checks.
- Settings misconfiguration: “disable shipping options below minimum” or “apply restrictions to shipping methods” may be disabled or misunderstood.

Solution (step-by-step)

1. **Review plugin settings related to shipping methods:** In plugin settings, navigate to Shipping & Payment tab (if available) and ensure that the rules apply for all shipping methods, including local pickup.
2. **Explicitly include local pickup in restricted shipping methods:** If the plugin offers “restrict by shipping method / zone / instance” (especially in Pro), enable it for local pickup option.
3. **Test the flow:** Simulate a cart under the minimum, go to checkout, choose local pickup, verify if error message appears or checkout blocked.
4. **If still bypassed:** Temporarily disable other shipping-related plugins (table-rate, third-party shipping, pickup plugins) to check for conflicts.
5. **If the store must allow pickup without min order but enforce min for delivery:** Consider creating two separate sets of rules: one for shipping methods (delivery) with min order, and separate rule or no restriction for local pickup. If plugin doesn’t support per-method differentiation, request “per shipping method rule” feature in support forum.

Prerequisites

- Proper plugin version (ensure plugin up to date).
- If you use Pro version, ensure shipping-method restrictions are configured.

Additional Notes

- Many WooCommerce shops distinguish between “delivery” and “pickup.” Min order logic must respect those distinctions, ideally whitelisted per shipping method.

For complex shipping setups (multiple zones/methods), test all combinations to ensure min/max logic holds.



ORDER MIN/MAX AMOUNT

See every feature and the pricing on the Order Min/Max Amount plugin page.

View plugin →

Related articles

- Min/Max Rules Troubleshooting & Best Practices
- Role/Product/Category Min/Max Rules Not Honored
- Order Min/Max Amount: Reset a Settings Section to Defaults
- Order Min/Max Amount: Developer Hooks, Filters and Shortcodes Reference
- Shipping-Specific Order Limits for WooCommerce Pro