Min/Max Rules Troubleshooting & Best Practices

Troubleshooting · https://wpfactory.com/docs/min-max-troubleshooting-guide/

To troubleshoot Order Min/Max rules, update the plugin and check your WordPress, WooCommerce, and PHP versions, confirm the rules are defined, enabled, and correctly scoped, then test with a default theme and only WooCommerce and Order Min/Max active. Also test classic add-to-cart, clear caches, enable WP_DEBUG on staging, and contact support if it persists.

Problem Description

General situations where the plugin seems not to work (no enforcement, inconsistent behavior, unexpected checkout acceptance) and store owner needs a structured checklist to debug the problem.

Quick Checklist (step-by-step verification)

1. **Check plugin & environment versions:** Ensure the plugin is updated, and WordPress + WooCommerce + PHP are within supported versions.
2. **Verify plugin settings:** Confirm that min/max rules are defined, enabled, and correctly scoped (cart, product, role, shipping method, etc.).
3. **Test with default theme and minimal plugins:** Temporarily switch to a default theme (e.g., Storefront) and disable all other plugins except WooCommerce + Order Min/Max, then test add-to-cart and checkout.
4. **Test classic add-to-cart instead of AJAX / quick-add:** If your theme uses AJAX add-to-cart, test classic add-to-cart to see if rules enforce.
5. **Clear cache & disable caching/optimization plugins:** Some caching plugins or CDNs may cache cart/checkout pages, bypassing dynamic validation.
6. **If you have custom shipping/pickup methods, coupons, or third-party checkout/shipping/payment plugins, include them in testing flows:** These often interfere

with min/max logic.

7. **Enable debugging (on staging):** Turn on WP_DEBUG and check PHP error log; open browser console to detect JS errors.
8. **If problem persists:** Contact plugin support with detailed environment info (WP, WC, PHP versions, theme, other plugins, shipping/payment methods, user role conditions, etc.).

Prerequisites

- Access to admin, FTP, or hosting control panel, depending on issue severity.
- A staging environment (recommended) to test changes safely.

Additional Notes

- Always backup site and database before major updates (plugin, theme, core).
- When using complex rule combinations, document your logic (rule definitions, priority) to avoid conflicts.
- Use incremental testing, start simple, then add complexity (roles, categories, shipping).



ORDER MIN/MAX AMOUNT

See every feature and the pricing on the Order Min/Max Amount plugin page.

View plugin →

Related articles

- Role/Product/Category Min/Max Rules Not Honored

- Min/Max Rules Not Applied for Specific Shipping Methods, Local Pickup, or Special Order Types
- Order Min/Max Amount: Reset a Settings Section to Defaults
- Set the Product Quantity Field From Your Min/Max Limits
- Order Min/Max Amount: Developer Hooks, Filters and Shortcodes Reference