Customers Can Still Add Multiple Quantities to the Cart

Troubleshooting · https://wpfactory.com/docs/multiple-quantity-allowed/

Customers can still add more than one unit

If customers can still add several units of a product with the Min Max Step Quantity Limits Manager for WooCommerce, go to WPFactory > Quantity Manager > General and tick Sold individually to remove the quantity box. To keep the box but cap it, enable the Maximum Quantity section and set All products to 1.

Fix

1. Go to **WPFactory > Quantity Manager > General** (also **WooCommerce > Settings > Product Quantity**).
2. To remove the quantity box entirely, tick **Sold individually**.
3. To keep the box but cap it, open the **Maximum Quantity** section, enable it, and set **All products** to `1`.
4. Save changes.

> **Note:** WooCommerce also has its own per-product "Sold individually" checkbox on the product's **Inventory** tab. If another cart plugin re-adds quantity controls, deactivate it to test for a conflict.

Still stuck? Our team answers every ticket on the Quantity Manager support forum.



QUANTITY MANAGER

See every feature and the pricing on the Quantity Manager plugin page.

View plugin →

Related articles

- Decimal Quantities Causing Errors in Cart or Checkout
- How to Validate and Auto-Correct Cart Quantities
- How to Block Checkout When Cart Quantities Are Wrong
- Stock Update Fails with Decimal Quantities
- Cart or Order Page Fails with Decimal Quantity Products