# I’m experiencing payment issues. What should I do?

Pre Sales · https://wpfactory.com/docs/payment-issues-help/

If you encounter payment issues, especially with PayPal, we recommend using cards for a smoother transaction experience.

Should you face any payment-related challenges, please reach out to us at support@wpfactory.com.

Our dedicated support team will be more than happy to assist you in resolving any payment issues promptly. Your satisfaction is our priority, and we are here to ensure a seamless purchasing process for you.

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