PHP or JS Errors After Plugin Updates

Troubleshooting · https://wpfactory.com/docs/php-js-errors-or-compatibility-issues-after-plugin-updates/



PAYMENT GATEWAYS PER PRODUCTS

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If PHP or JavaScript errors appear after updating Payment Methods by Product & Country for WooCommerce or WooCommerce, update to the latest plugin version, clear every cache, and check the browser console and the server log with WP_DEBUG on. If errors persist, disable other plugins or the theme one at a time on staging and contact support.

Common symptoms

- Deprecation notices or warnings in the dashboard or in server logs.
- Gateways stop filtering, or checkout misbehaves, right after an update.

Causes

- A WooCommerce or WordPress update changed an API the plugin (or another plugin) relies on.
- A caching or minification plugin is serving old JavaScript or CSS after the update.
- Another plugin or the theme depends on older checkout behavior.

Solution

1. Update to the latest version of the plugin and confirm it lists your WooCommerce version as tested (check the changelog).
2. Clear every cache: server, CDN, caching plugin, and browser.
3. Check the browser console for JavaScript errors and the server log (with `WP_DEBUG` on) for PHP notices, and note the exact message.
4. If errors persist, test on a staging copy and disable other plugins or the theme one at a time to find the conflict.
5. Send WPFactory support the full error message, your WordPress and WooCommerce versions, and your active plugins and theme.

Prerequisites

- A recent site backup before updating.
- Access to server logs or WordPress debug mode.

Need a hand?

Always test updates on staging first, and reach our team on the Payment Gateways per Products support forum.

Related articles

- Custom or Third-Party Gateways Not Filtered Correctly
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- Checkout Fails for a Mixed-Category Cart
- Payment Gateways Not Showing for Assigned Products or Categories
- Payment Methods by Product & Country: Additional Tips