Do you offer refunds for Pro version purchases?

Pre Sales · https://wpfactory.com/docs/pro-version-refund-policy/

Yes, we understand that circumstances may change, and customer satisfaction is our priority.

We offer a 14-day refund period for Pro version purchases. If, within this timeframe, you find that the Pro version does not meet your expectations or requirements, you are eligible for a refund with no questions asked.

This ensures that you can make your purchase with confidence, knowing that your satisfaction is our commitment.

For refund requests or further assistance, please contact our support team, and we'll be happy to assist you promptly.

Related articles

- Do you offer plugin installation & setup services?
- Can I use the Pro version on multiple websites?
- Is there a trial period for the Pro version?
- How are updates handled for the Pro version?
- How do I upgrade to the Pro version of a plugin?