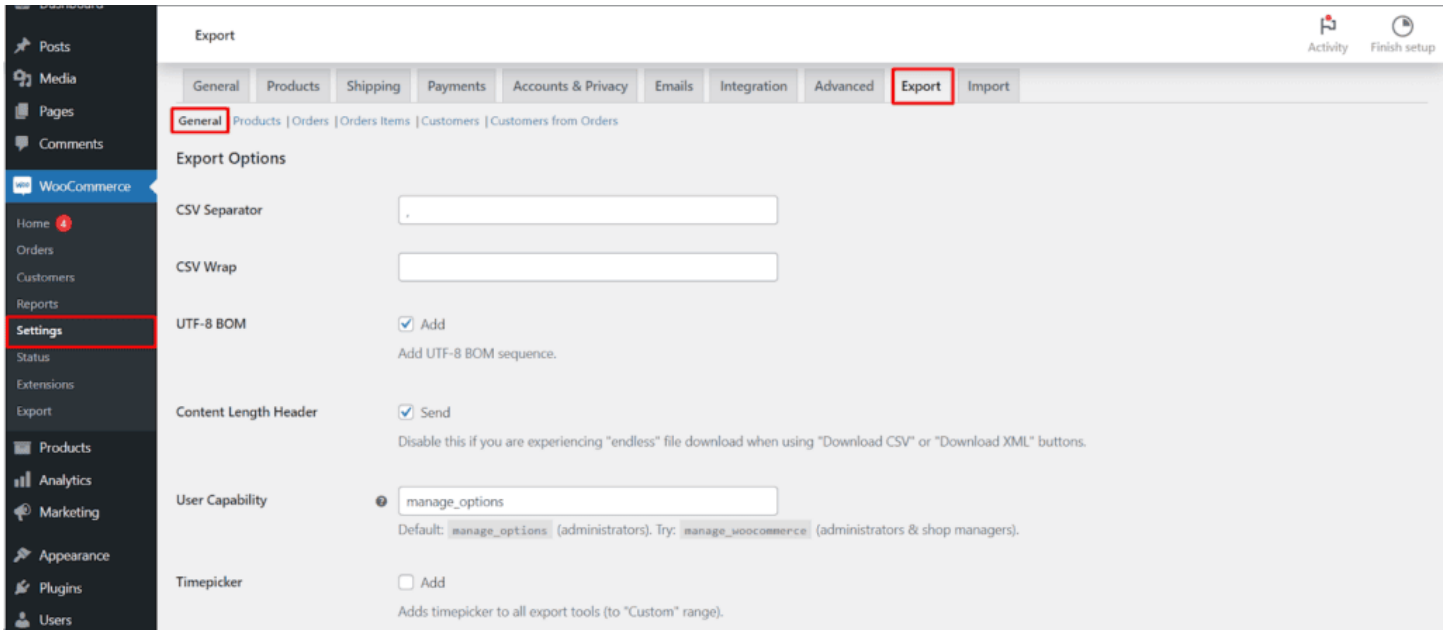
Export General Settings: Separators, Encoding, and Advanced Options

How to · https://wpfactory.com/docs/products-orders-export/

The General section of Export Products, Orders & Customers for WooCommerce controls how every CSV and XML file is written. Set these once and they apply to all five export tools. This guide walks through each option with its default.



Where to find it

Go to **WPFactory > Export** (also reachable at **WooCommerce > Settings > Export**) and open the **General** section.

Export Options

Setting	Option ID	Default	What it does

CSV Separator	`alg_export_csv_separator`	`,`	Character that separates columns in the CSV. Use a semicolon for locales where Excel expects one.
CSV Wrap	`alg_export_csv_wrap`	empty	Character that wraps each value. Set to a double quote to wrap values in quotes.
UTF-8 BOM	`alg_export_csv_add_utf_8_bom`	Yes	Adds a UTF-8 byte order mark so spreadsheet apps read accented characters correctly.
Content Length Header	`alg_export_csv_send_content_length_header`	Yes	Sends a Content-Length header. Turn this off if a download never finishes ("endless" download).
User Capability	`alg_export_csv_xml_user_capability`	`manage_options`	Capability required to export. Set to `manage_woocommerce` to let shop managers export too.
Timepicker	`alg_wc_export_add_timepicker`	No	Adds a time picker to the "Custom" date range in the export tools.

Secondary Separators

When a single column holds several values (for example order items, or a price and its label), these characters separate the parts.

Setting	Option ID	Default
Orders: Secondary Separator	`alg_export_csv_separator_2_orders`	` / ` (space slash space)
Orders: Third Separator	`alg_export_csv_separator_3_orders`	`, ` (comma space)
Customers: Secondary Separator	`alg_export_csv_separator_2_customers`	` / `
Products: Secondary Separator	`alg_export_csv_separator_2_products`	`/`

Advanced Options

Setting	Option ID	Default	What it does
Block Size	`alg_wc_export_wp_query_block_size`	1024	Number of items processed per iteration (not bytes). Lower it if large exports run out of memory.
Time Limit	`alg_wc_export_time_limit`	-1	Maximum export time in seconds. `-1` means the option is ignored and the server default is used; `0` means no time limit.
Ajax Download	`alg_wc_export_ajax_download`	No	Downloads in the background for high-volume data. Currently applies to the Product CSV export only.
Confirm HPOS enabled	`alg_wc_export_confirm_hpos`	No	Switches the order query to the High-Performance Order Storage tables. Enable this if orders exist but none appear in the export.

> **Note:** every option in the General section is free. Each section also has its own **Reset section settings** checkbox that restores that section to defaults when saved.

After changing anything here, click **Save changes** at the bottom of the section.



EXPORT WOOCOMMERCE

These settings are free. Export Products, Orders & Customers for WooCommerce Pro adds unlimited custom meta-field columns and extra export fields.

See what Pro unlocks →

Related articles

- General Settings and Separators Reference
- How to Control Who Can Export Your Store Data
- How to Export Your Store Data to XML
- How to Run an Export from the Export Dashboard
- How to Add Custom Meta Field Columns to Your Export