Minimum/Maximum Quantity Settings Not Working

Troubleshooting · https://wpfactory.com/docs/quantity-settings-malfunction/

If min or max quantity limits in Min Max Step Quantity Limits Manager for WooCommerce are ignored, the section is usually not enabled. Go to **WPFactory > Quantity Manager** (also reachable at **WooCommerce > Settings > Product Quantity**), open **Minimum Quantity** or **Maximum Quantity**, tick the enable checkbox at the top, and save.

Also confirm **Enable plugin** in the **General** section and clear caches. Then work through the checklist below.

Checklist

1. **The section is enabled.** Each rule type has its own switch. At **WPFactory > Quantity Manager** (also **WooCommerce > Settings > Product Quantity**), open the **Minimum Quantity** or **Maximum Quantity** section and confirm the enable checkbox at the top is ticked, then re-save.
2. **The value is set in the right place.** A store-wide value goes in **All products**. A single product's value comes from its own field (Pro), which overrides the global one.
3. **The plugin is enabled.** In the **General** section, make sure **Enable plugin** is ticked.
4. **No conflicting plugin.** Another quantity or cart plugin can override these rules. Temporarily deactivate other cart/quantity plugins to test.
5. **Clear caches.** Page and object caches can serve old markup; clear them after saving.

The minimum is set, but the quantity box still shows 1

Quantity Manager adds your minimum to the quantity field, but it does not change the number the field starts with unless you ask it to. By default, **General > Initial Quantity Options > Single product page** is set to **Do not Change**, so the box can still load with 1.

1. Go to **WPFactory > Quantity Manager** and open the **General** section.
2. Under **Initial Quantity Options**, set **Single product page** to **Min quantity**. Set **Archive pages** the same way if you show quantity boxes on shop and category pages.
3. To stop customers from typing a lower number, open the **Advanced** section and tick **Force on change** > **Min/max quantity** (and **Quantity step** if you use steps). The field then corrects the value as soon as the customer changes it.
4. Save changes and clear your page cache.

Only one product ignores the rule

- **The product has its own value.** With **Per product** enabled (Pro), a value entered on the product edit screen replaces the **All products** value for that product. Open the product and check its quantity fields.
- **A category value applies.** With **Per Category** enabled (Pro), the value set on the product's category can apply instead. Check the category's quantity fields.
- **It is a variation.** Variation-level limits have their own checks. See Variation-Specific Min/Max/Step Settings Not Applied.

Customers can add less than the minimum

- **"Add to cart" validation is off.** The default, **Do not validate**, lets any quantity into the cart. The rules are then checked on the cart page and when the order is placed (**Advanced > Validate on checkout**, on by default). To stop it at the product page, set **General > "Add to cart" validation** to **Validate and add notices** or **Validate and auto-correct quantities**. See How to Validate and Auto-Correct Cart Quantities.
- **Stock is lower than the minimum.** When fewer items are in stock than the minimum, the customer cannot reach the minimum. On the **Minimum Quantity** section, choose how to handle it: **Add to cart button** > **Hide "Add To Cart" button when stock < min quantity** (Pro), or **Allow selling below minimum** (Pro), see How to Allow Selling Below the Minimum Quantity for Low Stock.
- **Stock equals the minimum.** This is expected: only one quantity is possible, so with the **Hide quantity input** options on (**Product page**, **Cart** and **Loop**, all on by default) the quantity box is not shown. Untick them on the **Minimum Quantity** section to show a read-only box instead.

How to confirm it is fixed

Open the product in a private browser window. The quantity box should start at your minimum, and adding fewer items should show the minimum quantity message in the cart.



QUANTITY MANAGER

The store-wide minimum and maximum are free. Min Max Step Quantity Limits Manager for WooCommerce Pro adds per-product, per-category and per-attribute limits and low-stock handling.

See what Pro unlocks →

Still stuck? Our team answers every ticket on the Quantity Manager support forum.

Related articles

- How to Set a Minimum Order Quantity in WooCommerce
- How to Set a Maximum Order Quantity in WooCommerce
- How to Set a Maximum Quantity Per Category
- Quantity Rules Conflict with Bundle or Composite Products
- Cart or Order Page Fails with Decimal Quantity Products