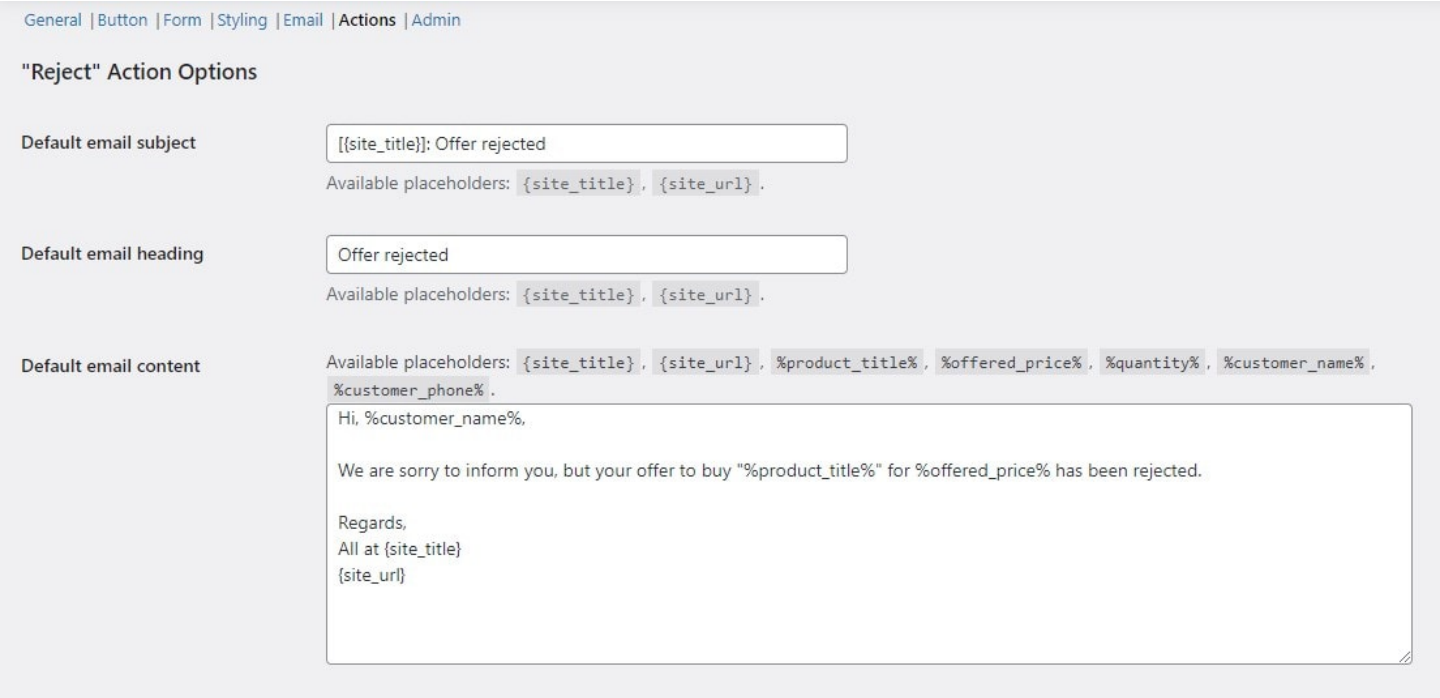
Reject & Accept Options

How to · https://wpfactory.com/docs/reject-and-accept-options/

To set the reject and accept emails in Name Your Price: Make Your Own Offer for WooCommerce, go to WPFactory > Price Offers and open the Actions section. There you write the default subject, heading, and content for rejection and acceptance emails. The accept content can include %add_to_cart_url%. These options are free.

Go to **WPFactory > Price Offers** (also reachable at **WooCommerce > Settings > Price Offers**) and open the **Actions** section.



Reject action options (free)

- **Default email subject** (`alg_wc_po_actions[reject_default_email_subject]`): default "[{site_title}]: Offer rejected".
- **Default email heading** (`alg_wc_po_actions[reject_default_email_heading]`): default "Offer rejected".

- **Default email content** (`alg_wc_po_actions[reject_default_email_content]`): the rejection message body.

Accept action options (free)

- **Default email subject** (`alg_wc_po_actions[accept_default_email_subject]`): default "[{site_title}]: Offer accepted".
- **Default email heading** (`alg_wc_po_actions[accept_default_email_heading]`): default "Offer accepted".
- **Default email content** (`alg_wc_po_actions[accept_default_email_content]`): the acceptance message body, which by default includes a link built from `%add_to_cart_url%`.

> **Correction to an earlier version of this article:** `%add_to_cart_url%` is a **free** placeholder. It is included in the default acceptance email content in the free version and lets the customer add the product to their cart at the agreed price.

Placeholders

Both the reject and accept content fields accept: `{site_title}`, `{site_url}`, `%product_title%`, `%product_url%`, `%offered_price%`, `%currency_code%`, `%quantity%`, `%customer_name%`, and `%customer_phone%`. The accept content additionally supports `%add_to_cart_url%`. The full list is in the Email placeholders reference.

Where to respond

Open the **Offers** dashboard, click an offer, choose Reject, Accept, or Counter, then update. The matching email is sent using the templates above.



Manual accept and reject with these email templates is free. Name Your Price: Make Your Own Offer for WooCommerce Pro can accept or reject offers automatically based on price thresholds. See Auto-accept and auto-reject offers, or

get Name Your Price Pro →

Related articles

- How to Auto-Accept and Auto-Reject Price Offers
- How to Accept Price Offers on Product Variations
- How to Restrict Payment Gateways for Accepted Offers
- How to Prevent Duplicate Price Offers
- How to Auto-Complete Offers After Purchase