“Remove from Wishlist” Not Working on My Account

Troubleshooting · https://wpfactory.com/docs/remove-from-wishlist-not-working/

If the remove icon on the **My Account > Wishlist** tab of Wishlist for WooCommerce does nothing when clicked, the removal request is failing in the browser or being blocked by a cached page. Check the browser console for errors, make sure My Account is never cached, then test with a default theme and only WooCommerce and the wishlist active.

Problem description

On the My Account wishlist tab, the Remove (delete) icon appears, but clicking it does not remove the item. "Add to cart" in the same table may keep working.

Common symptoms

- The remove icon is visible; a click gives no visual feedback and the item stays.
- On the standalone wishlist page, removal may work correctly, which points to something specific to the My Account page.

How removal works

The remove icon uses the same background request as the Add to Wishlist button. The request carries a security token printed into the page. When the server confirms, the row is removed from the table on the spot, and the empty-wishlist message appears when the last row goes. So anything that stops the wishlist script, blocks the request or serves an outdated copy of the page stops removal.

Cause

- JavaScript from the theme or another plugin breaks the wishlist script on the My Account page.
- The My Account page is cached, so the security token is out of date and the request is rejected.

- The request goes to an address that does not answer on your server setup.

Solution (step by step)

1. **Check plugin and theme versions:** update the wishlist plugin, WooCommerce and your theme. Outdated code may break the removal script.
2. **Check the browser console:** open DevTools (F12 > Console), click Remove, and note any error (for example a 403, 404 or "undefined"). It tells you which script fails.
3. **Clear caches and exclude My Account:** especially with a caching plugin or server cache, make sure account pages are excluded from the cache. If you cache other wishlist pages, tick **WPFactory > Wishlist > General > Cache**.
4. **Check the Ajax address:** if requests fail with 404, try one of the suggested addresses under **Advanced > Frontend Ajax URL**.
5. **Test with a default theme and no other plugins:** temporarily activate a default theme (for example Storefront) and disable all plugins except WooCommerce and the wishlist, then retry. Re-enable them one by one to find the conflict.
6. **If the problem persists:** open a support ticket with a screenshot of the console errors, your theme name and the list of active plugins.

Prerequisites

- Browser console access, the ability to switch themes and disable plugins, and admin access.

Additional notes

- If your store heavily customizes the My Account templates, make sure the wishlist table is still output by the plugin's tab (it renders `[alg_wc_wl]`).
- The Remove column is intentionally hidden when someone views a shared wishlist, so visitors cannot edit another person's list.
- As a workaround while you investigate, customers can use the standalone wishlist page.

FAQ

Why does removal work on the wishlist page but not in My Account?

Usually because My Account is cached or runs extra scripts from the theme. Both pages use the same removal code.

Can I give customers a button to empty the whole list?

Yes, with the free `[alg_wc_wl_remove_all_btn]` shortcode on your wishlist page.

Can items be removed automatically instead?

Yes. See remove wishlist items automatically.

Related guides

- Add the Wishlist tab to My Account
- "Add to Wishlist" button not working
- Troubleshoot the wishlist with cache plugins



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Related articles

- Multiple Wishlists Not Working: Missing Items, Notes or Quantities

- How to Hide or Remove the Wishlist Button in WooCommerce
- Wishlist Issues with WPML and Multiple Languages
- “Add to Wishlist” Also Triggers “Add to Cart”
- Wishlist Page Returns 404 Error