Easy Replies Settings Reference

References · https://wpfactory.com/docs/review-replies-settings-reference/

This reference lists every setting in Easy Replies to WooCommerce Reviews with its label, option ID and default. All settings are at **WooCommerce > Settings > Review replies**, in four sections: General, Email, Compatibility and Advanced. Every option is included with your purchase; there is no separate free tier.

General section

General options

Label	Option ID	Default	What it does
Enable plugin	`ariwcr_opt_enable`	Yes	Turns all Easy Replies features on or off
Verfied owner (sic)	`ariwcr_opt_remove_verified_owner_requirement`	Yes	Removes WooCommerce's "verified owners only" review rule for users allowed to reply. They can then also leave reviews
Reply using popup	`ariwcr_opt_popup_reply`	No	Replies are written in a pop-up form, published immediately, and the page reloads

Reply permissions

Label	Option ID	Default	What it does

Product author	`ariwcr_opt_permission_ownership`	Yes	Lets a product's author reply to reviews on that product
User role	`ariwcr_opt_permission_roles`	Administrator	Roles allowed to reply on any product. Includes all site roles plus Guest (logged-out visitors)

Review

Label	Option ID	Default	What it does
Review count	`ariwcr_review_count_force`	No	Forces the product review count to be read from the stored `_wc_review_count` meta
Reviews tab title	`ariwcr_custom_reviews_tab_title`	No	Replaces the Reviews tab title with the custom text below
Reviews tab title: Custom text	`ariwcr_reviews_tab_title_text`	`Reviews (%parentless_review_count%)`	`%parentless_review_count%` is replaced with the product's stored review count. Only applied to products with at least one review

Rating

Label	Option ID	Default	What it does
Rating requirement	`ariwcr_opt_remove_rating_requirement`	Yes	Removes WooCommerce's "star ratings required" rule for users allowed to reply

Label	Option ID	Default	What it does
Force rating requirement removal	`ariwcr_opt_remove_rating_requirement_force`	No	Also removes the `required` attribute from the rating select with JavaScript. Use if the option above does not work
Rating meta	`ariwcr_opt_prevent_saving_rating`	Yes	Stops a `rating` value being saved on replies to reviews
Hide rating	`ariwcr_opt_hide_rating`	Yes	Hides the rating field on the reply form for users allowed to reply

Comment field label

Label	Option ID	Default	What it does
Label action	`ariwcr_opt_comment_field_label_action`	Ignore	Ignore, Hide or Change text for the "Your review" label, for users allowed to reply
Label text	`ariwcr_opt_comment_field_label_text`	Your reply	Label shown while replying, when Label action is Change text
Label selector	`ariwcr_opt_label_selector`	`.comment-form-comment label`	CSS selector of the label

Email section

Label	Option ID	Default	What it does

Review authors	`ariwcr_notify_comment_authors`	No	Adds the review author to the WordPress new comment email when their review gets a reply. Needs **Settings > Discussion > Anyone posts a comment**
Email text	`ariwcr_remove_undesired_texts_from_email`	Yes	Removes the IP address, "In reply to:" and the Trash, Spam and Delete links from review notification emails

Compatibility section

Label	Option ID	Default	What it does
WooCommerce: Product Reviews	`ariwcr_dtwp_fix_reviews_change`	Yes	Fixes the admin review edit scree issues introduced when WooComm 6.7.0 separated reviews from comments
Dokan: Reviews form	`ariwcr_compatibility_dokan_enable_reviews_form_for_authors`	No	Keeps the review form for product authors, which D removes by defa
Porto: CSS Body classes	`ariwcr_compatibility_porto_disable_body_class_function`	No	Stops Porto's `porto_wc_body_c` function from running. Enable i Porto triggers an there

Label	Option ID	Default	What it does
REHub Theme: Style	`ariwcr_opt_rehub_theme_rhcomments_style`	No	Loads REHub's `rhcomments` stylesheet on pro pages. Enable if replies are not displayed correct

Advanced section

You rarely need to change these. They help on themes with custom review markup.

Label	Option ID	Default	What it does
Parent input selector	`ariwcr_opt_parent_input_selector`	`#comment_parent`	CSS selector of the hidden input holding the parent review ID (used by the label change)
Comments wrapper selector	`ariwcr_opt_comments_selector`	`#comments`	CSS selector of the reviews container. Combined with the rating and label selectors to hide those elements while replying
Rating wrapper selector	`ariwcr_opt_rating_wrapper_selector`	`.comment-form-rating`	CSS selector of the rating field container

Label	Option ID	Default	What it does
Comment reply JS	`ariwcr_opt_comment_reply`	No	Loads WordPress's `comment-reply` script on product pages, for themes that skip it. Enable if replies are not attached to the right review

Reset Settings

Each section ends with **Reset section settings** (option ID `alg_wc_reviews_frontend_replies_{section}_reset`). Tick it and save to restore that section's defaults. Existing replies are not affected.

Related articles

- Getting started with Easy Replies
- Easy Replies troubleshooting



EASY REPLIES TO WOOCOMMERCE REVIEWS

See every feature and the pricing on the Easy Replies to WooCommerce Reviews plugin page.

View plugin →

Need a hand? Our team answers every ticket on the Easy Replies support forum.