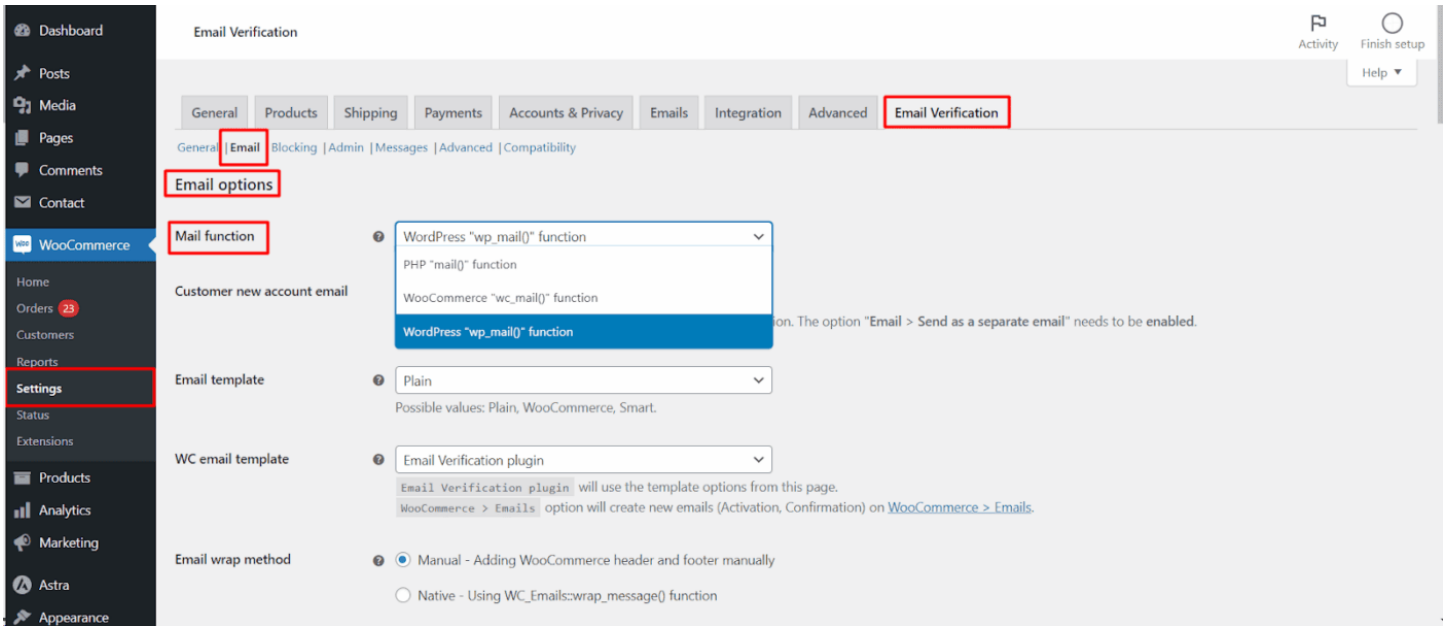
Configuring Email Delivery for Customer Verification

How to · https://wpfactory.com/docs/setup-verification-emails/

To configure how verification emails are delivered in Customer Email Verification for WooCommerce, go to WPFactory > Email Verification (also reachable at WooCommerce > Settings > Email Verification) and open the Email sub-tab. Set the Mail function (default wc_mail(); try wp_mail() if emails do not send), Email template, WC email template and Email wrap method.



Where to find it

Go to **WPFactory > Email Verification** (also reachable at **WooCommerce > Settings > Email Verification**) and open the **Email** sub-tab.

Delivery options

Label	Option ID	Default	Choices

Mail function	`alg_wc_ev_mail_function`	WooCommerce `wc_mail()`	PHP `mail()`, WooCommerce `wc_mail()`, WordPress `wp_mail()`
Email template	`alg_wc_ev_email_template`	Plain	Plain, WooCommerce, Smart
WC email template	`alg_wc_ev_wc_email_template`	Email Verification plugin	Email Verification plugin, WooCommerce > Emails
Email wrap method	`alg_wc_ev_email_template_wc_wrap_method`	Manual	Manual, Native (`WC_Emails::wrap_message()`)

Choosing the right settings

- **Mail function**: leave it on `wc_mail()` unless a mail or SMTP plugin advises otherwise. If emails do not send, try `wp_mail()`.
- **Email template**: **Smart** sends a plain email when the content is appended to another email, and a WooCommerce-styled email when it is sent on its own.
- **WC email template**: switch to **WooCommerce > Emails** to have the plugin register real Activation and Confirmation emails under **WooCommerce > Settings > Emails**. This only matters when the template is set to WooCommerce or Smart.
- **Email wrap method**: use **Native** if your header or footer does not render correctly with the Manual method.

The **Customer new account email** option (`alg_wc_ev_delay_wc_email`) delays the standard WooCommerce "Customer new account" email until the customer verifies, so they are not welcomed before they confirm.



CUSTOMER EMAIL VERIFICATION FOR WOOCOMMERCE

Delivery options are free. Editing the activation email content and the Email template choice are unlocked with Customer Email Verification for WooCommerce Pro.

See what Pro unlocks →

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