How to Hide Shipping Above a Maximum Weight in WooCommerce

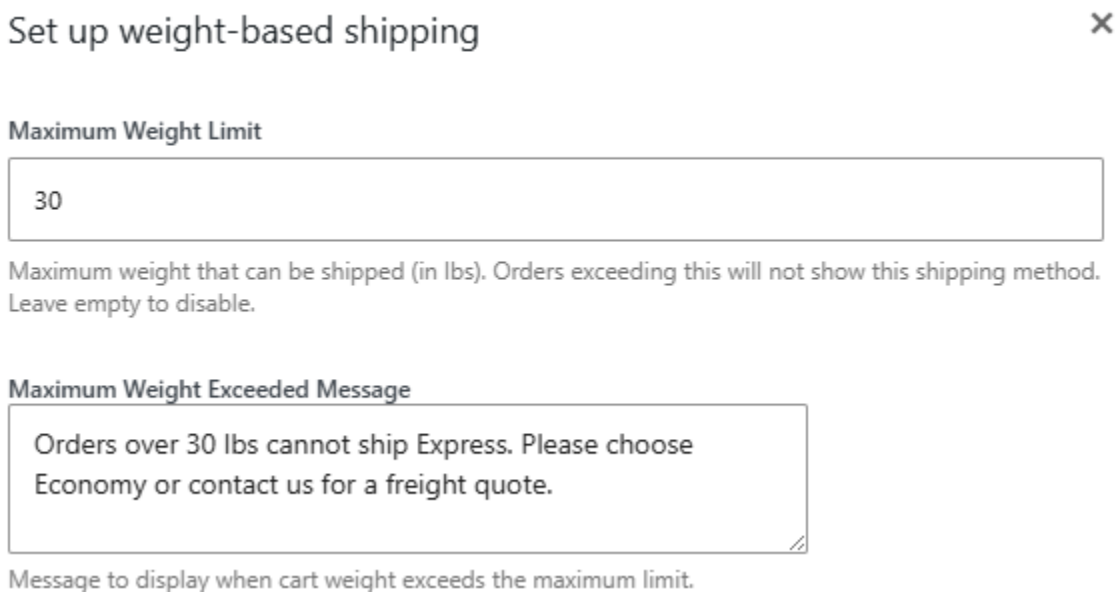
How to · https://wpfactory.com/docs/weight-based-shipping-max-weight-limit/

To hide a shipping method when an order is too heavy, open Weight-Based Shipping for WooCommerce at **WPFactory > Weight-Based Shipping** (also reachable at **WooCommerce > Settings > Shipping**), edit the method in your zone, and set **Maximum Weight Limit**. Heavier carts no longer see the method and get your custom message instead.

How the maximum weight limit works

When the package weight is **more than** the **Maximum Weight Limit**, Weight-Based Shipping removes itself from the available methods and adds your **Maximum Weight Exceeded Message** as an error notice. A package weighing exactly the limit is still allowed. Leave the field empty and there is no limit. This setting is included in every install; it is not a Pro feature.

The limit is checked before the free shipping thresholds and the tier table, so an over-limit cart gets no rate from this method even if it would otherwise ship free.



Set a maximum weight

1. Go to **WPFactory > Weight-Based Shipping** (also reachable at **WooCommerce > Settings > Shipping**).
2. Open the zone and click to edit the **Weight-Based Shipping** method.
3. In **Maximum Weight Limit**, enter the heaviest package you will ship, in your store's weight unit (for example `30`).
4. In **Maximum Weight Exceeded Message**, write what the customer should do next, for example "Orders over 30 kg ship by freight. Contact us for a quote."
5. Save the method.

Options

Label	Option ID	Type	Default	Free/Pro
Maximum Weight Limit	`max_weight`	Number	Empty (no limit)	Included
Maximum Weight Exceeded Message	`max_weight_message`	Textarea	Sorry, your order exceeds our maximum shipping weight. Please contact us for a custom shipping quote.	Included

Decide what heavy carts should see

- **No shipping at all.** If Weight-Based Shipping is the only method in the zone, an over-limit cart has no shipping option and cannot complete checkout until it is lighter.
- **An alternative.** Add another method to the same zone, for example Local Pickup, or a second Weight-Based Shipping instance titled *Freight* with its own tiers and no limit. The customer still sees your message, and can pick the alternative.

Maximum weight vs a capped top tier

Putting a maximum on your last tier does not hide the method. A weight above every tier falls back to the last tier's cost, so heavy carts are still quoted. To refuse heavy carts, use **Maximum Weight Limit** and leave the last tier's **Max Weight** blank.

Use cases

- Match a courier's parcel weight cap so you never quote a parcel rate for a pallet.
- Send heavy orders to a quote request instead of an underpriced checkout.
- Apply a ceiling only on international zones, and none domestically.

Troubleshooting

- **The message shows but other methods still appear.** That is expected: the limit only removes this method. Other methods in the zone are unaffected.
- **Heavy carts still get a rate.** Check the field is not empty, that you edited the instance in the zone you are testing, and that your products have weights (a product with no weight adds nothing).
- **A cart at exactly the limit is still allowed.** Correct: only weights above the limit are refused. Enter a slightly lower number if you need the limit itself excluded.



WEIGHT-BASED SHIPPING FOR WOOCOMMERCE

Every setting covered here is included in Weight-Based Shipping for WooCommerce, with no locked Pro options.

Get Weight-Based Shipping →

Need a hand? Our team answers every ticket on the Weight-Based Shipping support forum.

Related articles

- How to Offer Economy and Express Weight-Based Shipping Options
- How to Offer Free Shipping Over an Order Amount with Weight-Based Rates
- How to Set Different Weight-Based Shipping Rates per Zone or Country
- How to Charge Shipping by Weight in WooCommerce
- Handling Fees, Free Shipping Thresholds and Weight Limits