Multiple Wishlists Not Working: Missing Items, Notes or Quantities

Troubleshooting · https://wpfactory.com/docs/wishlist-issue-pro/

If items, notes or quantities go missing from extra wishlists in Wishlist for WooCommerce, update the plugin first: recent versions fixed sharing and quantities for lists other than the default one. Then check **WPFactory > Wishlist > General > Multiple Wishlist** and the note and quantity options in the **Wishlist Page** tab.

Causes and fixes

All settings below are at **WPFactory > Wishlist** (also reachable at **WooCommerce > Settings > Wishlist**).

1. **An older version is installed.** Several multiple-wishlist problems were fixed in recent releases:
   - A shared link to an extra wishlist showed no products or the wrong list: fixed in 3.3.3, which shares only the wishlist you are viewing.
   - Quantities did not stay on non-default wishlists: fixed in 3.4.3 and 3.4.4.
   - Notes typed on an extra wishlist disappeared: the current version saves each note with the wishlist it belongs to.

   Fix: update to the latest version, then clear your site cache and reload the wishlist page.
2. **Multiple wishlists are switched off.** Customers only get extra lists when **General > Multiple Wishlist** is ticked (default: off). This option is free.
3. **Notes or quantities are missing from the shared email.** Emails leave them out unless you turn them on. In the **Wishlist Page** tab, tick **Note field > Note email** to include notes and **Quantities on Emails** to include quantities. Both are free and off by default.

4. **The note column does not appear at all.** The **Note field** needs **Attributes** ("Show products attributes on the wish list") enabled in the same tab. See how to add note fields to the wishlist page.
5. **The cart receives 1 instead of the quantity on the wishlist.** The quantity selector is the **Quantity** option ("Show product quantity") in the **Wishlist Page** tab, which is a Pro feature. With it on, the wishlist's add to cart button sends the quantity the customer chose. In the free version, add to cart from the wishlist adds one item, and the customer changes the quantity in the cart.
6. **Another plugin or the theme interferes.** Temporarily deactivate other plugins and switch to a default theme. If the wishlists then behave, reactivate them one by one to find the conflict. If you use a caching plugin, see how to troubleshoot the wishlist with cache plugins.

How to confirm it is fixed

1. Log in as a test customer, create a second wishlist and add two products to it.
2. Type a note and change a quantity on that list, then reload the page. Both should stay.
3. Copy the share link of that list and open it in a private browser window. It should show the same products.

For the setup itself, see how to enable multiple wishlists.

Get more control

Multiple wishlists, notes and sharing are free. Wishlist for WooCommerce Pro adds the quantity selector, drag and drop sorting and wishlist copying. See what Pro unlocks.

Still stuck?



WISHLIST FOR WOOCOMMERCE

See every feature and the pricing on the Wishlist for WooCommerce plugin page.

View plugin →

Need a hand? Our team answers every ticket on the Wishlist for WooCommerce support forum. Tell us your plugin version and which list (default or extra) loses its data.

Related articles

- Wishlist Issues with WPML and Multiple Languages
- “Remove from Wishlist” Not Working on My Account
- “Add to Wishlist” Button Not Working
- Remove Wishlist Items Automatically in WooCommerce
- “Add to Wishlist” Also Triggers “Add to Cart”