How to Prevent Duplicate Price Offers

How to · https://wpfactory.com/docs/woocommerce-prevent-duplicate-offers/

To prevent duplicate price offers in Name Your Price: Make Your Own Offer for WooCommerce, go to WPFactory > Price Offers > Automation and enable Prevent duplicate offers. Choose which offer Statuses and Fields must match for an offer to count as a duplicate, and set the Customer notice shown when one is blocked. This feature is free.

Where the settings live

Go to **WPFactory > Price Offers** (also reachable at **WooCommerce > Settings > Price Offers**) and open the **Automation** section. The first group is **Prevent Duplicate Offers**.

Options (all free)

Label	Option ID	Default
Prevent duplicate offers (Enable)	`alg_wc_po_prevent_duplicate_offers`	No
Statuses	`alg_wc_po_prevent_duplicate_offers_post_status`	Open
Fields	`alg_wc_po_prevent_duplicate_offers_keys`	Product ID, Customer ID, User IP, Offered price, Currency code, Quantity
Customer notice	`alg_wc_po_prevent_duplicate_offers_notice`	You have already sent this offer.

How it works

1. Enable **Prevent duplicate offers**.
2. Under **Statuses**, choose which existing offer statuses count when checking for a duplicate. If left empty, only offers with the **Open** status are checked.

3. Under **Fields**, choose which values must all match for an offer to count as a duplicate. The default compares product, customer, IP, price, currency, and quantity. You can also add product SKU, product title, customer name, phone, or email.
4. Set the **Customer notice** shown when a duplicate is blocked.

When a new offer matches an existing one on every selected field (and status), Name Your Price rejects it and shows the notice instead of saving it.

Tip

Comparing on fewer fields makes the check stricter (more offers count as duplicates). Comparing on more fields makes it looser. Start with the default and adjust if legitimate offers are being blocked or too many duplicates get through.

NAME YOUR PRICE

Duplicate prevention is free. Name Your Price: Make Your Own Offer for WooCommerce Pro adds per-product targeting and automatic accept/reject rules.

See what Pro unlocks →

Related articles

- How to Craft the Offer Button in Name Your Price
- How to Enable Price Offers for Selected Products, Categories, and Variations
- How to Auto-Accept and Auto-Reject Price Offers
- How to Let Customers Offer a Price for a Quantity
- How to Send Price Offers to Marketplace Vendors