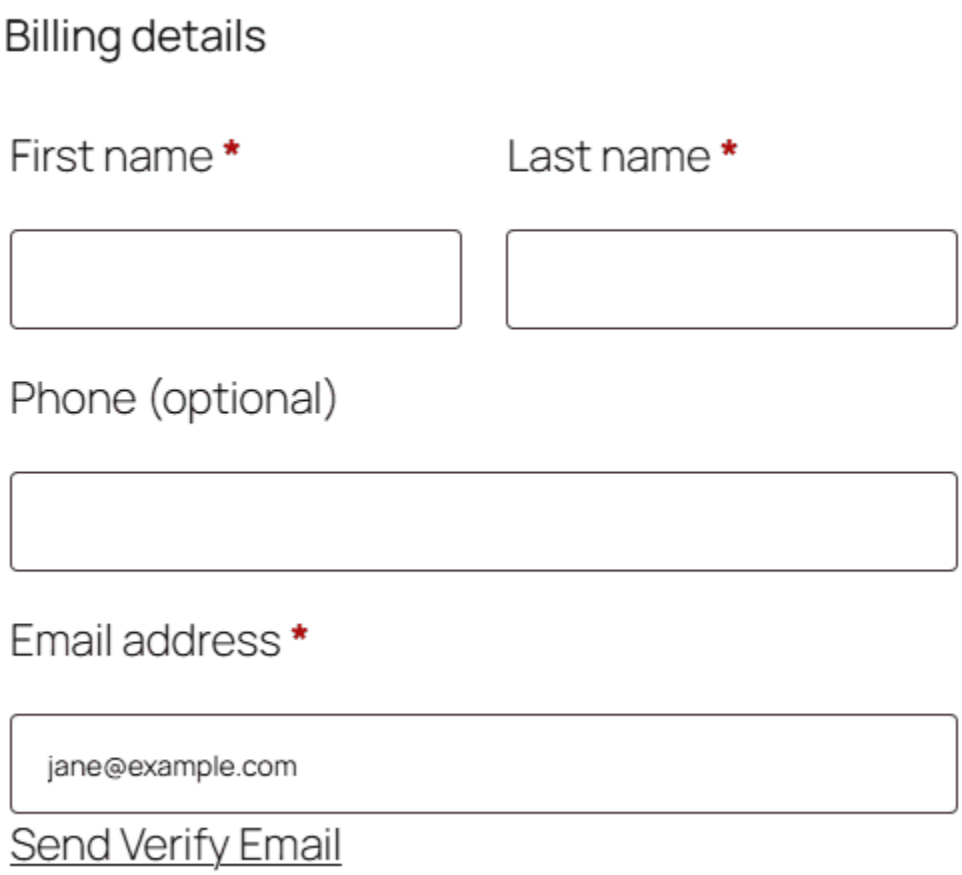
How to Verify Guest Users at Checkout in WooCommerce

How to · https://wpfactory.com/docs/woocommerce-verify-guest-users-checkout/

To confirm that a guest owns the email they enter at checkout, turn on guest verification in Customer Email Verification for WooCommerce. A verification link appears under the billing email field, and the customer confirms the address from their inbox before the order goes through. This is a free feature.



Before you start

- WooCommerce, active, using the **classic** checkout. Guest verification does not yet run on the block-based checkout.
- Customer Email Verification for WooCommerce, installed and active.
- Guest checkout enabled in **WooCommerce > Settings > Accounts & Privacy**.

Turn on guest verification

1. Go to **WPFactory > Email Verification** (also reachable at **WooCommerce > Settings > Email Verification**) and open the **General** sub-tab.
2. Find **Guest users** and tick **Verify guest users** (option `alg_wc_ev_verify_guest_email`).
3. Leave **Enable token verification on verify guest user** (option `alg_wc_ev_nonce_verify_guest_email`, on by default) enabled for the extra security token. If your checkout page is cached, you may need to turn this off.
4. Click **Save changes**.

Options reference

Label	Option ID	Default
Verify guest users	`alg_wc_ev_verify_guest_email`	No
Token verification	`alg_wc_ev_nonce_verify_guest_email`	Yes
Verification link text	`alg_wc_ev_verify_guest_send_link_text`	Send Verify Email
Post-verification message	`alg_wc_ev_verify_guest_verification_message`	Verification mail sent successfully...
Already verified message	`alg_wc_ev_verify_guest_already_verification_message`	Email ID verified!
Resend link text	`alg_wc_ev_verify_guest_resent_text`	Resend

Label	Option ID	Default
Invalid token message	`alg_wc_ev_guest_invalid_token_message`	The request could not be completed...
Unverified user message	`alg_wc_ev_guest_unverified_user_message`	Your email is not verified...

The **Verification link text** and all of the guest messages are set on the **Messages** sub-tab, under **Guest checkout email verification**.

What the customer sees

1. The customer enters their billing email at checkout and clicks the **Send Verify Email** link that appears below the field.
2. They open the verification email and click the link to confirm the address.
3. Once verified, the field shows the already-verified message and the order can be placed.



CUSTOMER EMAIL VERIFICATION FOR WOOCOMMERCE

Guest checkout verification is free. Customer Email Verification for WooCommerce Pro adds checkout blocking, non-paying-user rules, the REST API endpoint and scheduled cleanup of unverified users.

See what Pro unlocks →

Related articles

- How to Verify Users via the REST API

- Restricting Checkout and Cart Access for Unverified Users
- How to Delete Unverified Users in WooCommerce
- Managing User Verification from the Admin Panel
- How to Restrict Unverified Users with the Blocking Settings